## Currently Speaking

#### **Guernsey-Muskingum** Electric Cooperative, Inc.

17 S. Liberty St. **New Concord, Ohio 43762** 740-826-7661 — 800-521-9879 www.gmenergy.com

#### **Board of Directors**

| Ed Bay            | Chairman        |
|-------------------|-----------------|
| Jim Rex           | Vice Chairman   |
| Jay Gray          | SecyTreasurer   |
| John Enos         | Director        |
| Brian Hill        | Director        |
| Duane Parks       | Director        |
| Shirley Stutz     | Director        |
| Daniel J. Gunsett | Counsel         |
| Garry MbiadGener  | ral Manager/CEO |

#### **Electric Rates**

Farm and Home Service rate schedule R-1 Service Availability Charge

First 500 kWh/month

\$16/month

@ 12.269¢/kWh

Over 500 kWh/month

@ 10.145¢/kWh

#### Seasonal Residential Service annual rate schedule S-1 Service Availability Charge

First 800 kWh/year

\$192/year

@ 20.269¢/kWh

Over 800 to 6,000 kWh/year

@ 11.145¢/kWh

Over 6,000 kWh/year

@ 10.145¢/kWh

(Your minimum annual charge will be \$192 per year for service between March 1, 2011, and Feb. 29, 2012.)

#### **Commercial Service** rate schedule C-1

Service Availability Charge

\$16/month

First 1.500 kWh/month

@ 12.269¢/kWh

Over 1,500 kWh/month

@ 10.145¢/kWh

#### Rider T —

Kilowatt-hour Tax applies to all rate schedules. First 2,000 kWh/month .465¢/kWh Next 13,000 kWh/month .419¢/kWh Over 15.000 kWh/month .363¢/kWh

Your Touchstone Energy® Partner 💢 🍞



## Your rights and responsibilities

THE ANNUAL MEETING: Provisions regarding the annual meeting are in your Cooperative's Code of Regulations. An annual meeting shall be held each year for the purpose of electing directors and transacting all appropriate and necessary business. Each member must be given written or printed notice stating the place, day and hour of the meeting.

**ELECTION OF BOARD MEMBERS:** The provisions for electing members of the Board of Directors also are included in the Cooperative's Code of Regulations. One or more member-consumers are eligible for nomination to each available position on the Board. Nominees must reside in the Cooperative district they are nominated to represent. All nominations are made from the floor at the annual meeting.

**VOTING:** Each member shall be entitled to one vote and no more upon each matter submitted to a vote at the meeting. All questions shall be decided by a vote of a majority of the members present at the meeting. The spouse of a member not present may vote on behalf of such member at the meeting.

**REQUIREMENTS FOR MEMBERSHIP:** Any person, whether a natural person or firm, association, corporation, partnership, body public or subdivision thereof, will become a member of Guernsey-Muskingum Electric Cooperative, Inc. (hereinafter called the "Cooperative") upon receipt of electric service from the Cooperative, provided that he/she has first: (a) made a written application for membership therein; (b) agreed to purchase from the Cooperative electric power and/or energy as specified; (c) agreed to comply with and be bound by the Articles of Incorporation and Code of Regulations of the Cooperative and any rules and regulations adopted by the Board of Directors of the Cooperative.

**THE CODE OF REGULATIONS:** The Cooperative Code of Regulations is available to all members on the Cooperative website, www.gmenergy.com; additional copies of the Code are available at the Cooperative office to any member upon request.

If you are disabled and need special accommodations at the Annual Meeting, please call Kim Swinehart at 1-800-521-9879.

#### **ELECTIONS**

One director from each of the following districts will be elected for a three-year term:

District 1 – includes Muskingum County townships of Cass, Falls, Hopewell, Jackson, Licking, Madison, Muskingum, Newton and Springfield; Licking County township of Hopewell; and Perry County township of Madison.

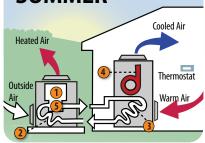
**District 4** – includes Guernsey County townships of Adams, Cambridge, Knox, Liberty and Westland.

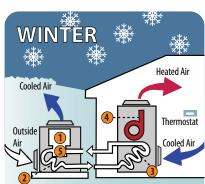
(Continued on page 21A)

# How do air-source heat pumps work?

By transferring heat between a house and outside air, these devices trim electricity use by as much as 30 to 40 percent in moderate climates.

#### **SUMMER**





#### 1 Compressor

Increases refrigerant/freon pressure to accept the maximum heat from the air.

#### 2 Condenser

Coils move freon (and with it, hot or cold air) to or from outside air.

#### 3 Evaporator

Coils move freon (and with it, hot or cold air) to or from outside air.

#### 4 Air Handler

Fan blows air into a home's ducts.

#### Seversing Valve

Switches the direction of the freon flow, changing the heat pump's output to hot or cold air (controlled by thermostat).

Source: NRECA

## Operating and maintaining your heat pump

Like all heating and cooling systems, proper maintenance remains the key to efficient heat pump operation. The difference in electric use between a well-maintained heat pump and a severely neglected one ranges from 10 to 25 percent!

Remember not to set back a heat pump's thermostat if it causes any backup heating system to kick on; they are usually more expensive to

operate. Continuous indoor fan operation can also hurt heat pump performance unless you use a high-efficiency, variable-speed fan motor. Operate your heat pump with the "auto" fan setting on your thermostat.

Clean or change filters once a month or as needed, and maintain the system according to manufacturer's instructions. Dirty filters, coils and fans reduce airflow, which will decrease system performance and possibly damage the compressor. Clean outdoor coils whenever they appear dirty; occasionally, turn off power to the fan and clean it; remove vegetation and clutter from around the outdoor unit. Clean the supply and return registers within your home, and straighten their fins if bent.



Ray Crock, Energy Advisor

You should also have a professional technician service your heat pump at least every year. The technician should do the following:

Inspect ducts, filters, blower and indoor coils for dirt and other obstructions;

Diagnose and seal duct leakage;

Verify adequate airflow by measurement;

Verify correct refrigerant charge by measurement;

Check for refrigerant leaks;

Inspect electric terminals, and, if necessary, clean and tighten connections, and apply non-conductive coating;

Lubricate motors and inspect belts for tightness and wear;

Verify correct electric control, making sure that heating is locked out when the thermostat calls for cooling and vice versa; and Verify correct thermostat operation.

To learn more about heat pumps, visit www.energysavers.gov.

#### Free light bulbs

Looking for free light bulbs? Yours will be waiting for you at your 75th Annual Meeting. Each member who attends will receive a \$10 energy credit and free light bulbs.

### The Wayfarers to perform at 75th Annual Meeting

Guernsey-Muskingum is pleased to present The Wayfarers as this year's annual meeting entertainment

Hailing from rural southeast Ohio, The Wayfarers emerged onto the scene in early 2010 playing their own form of American stringband music. While much of their repertoire is rooted in the Appalachian tradition they revere, The Wayfarers shed new light on old tunes, fusing top-notch musicianship with the high energy that characterized early mountain music. The tunes are more than 150 years old, yet somehow are perfect for here and now.

People of all ages, from all walks of life, with a variety of musical tastes are drawn in to the

sounds of thumping washtub bass, driving guitars, sawing fiddles and tight-knit harmonies. The Wayfar-



ers continue to carry this music forward with creativity and authenticity, making it contemporary and fun.

### Your rights and responsibilities

(continued from page 19)

### PROPOSED AMENDMENT TO THE CODE OF REGULATIONS

The Code of Regulations (the "Code") for Guernsey-Muskingum Electric Cooperative (the "Cooperative") sets forth the broad guidelines by which the Cooperative will be operated. The Code has been amended by the members of the Cooperative (the "Members") several times over the years to keep its provisions current.

During the 2012 Annual Meeting of Members, the Board of Directors of the Cooperative (the "Board") will recommend an amendment to the Code. The proposed amendment is presented and discussed below. New language is <u>underlined</u> and language to be deleted in shown with <u>strikeouts</u>.

#### **Proposed Amendment**

Your Board recommends approval by the Members of an amendment to the Code of Regulations of the Cooperative that adds a provision to allow attendance by Board members at Board meetings by communications equipment. Effective participation by Board members is essential, and the Board believes teleconferencing will provide flexibility on scheduling and assure effective participation at the same time.

# ARTICLE V Board of Directors Section 6 Teleconferencing [NEW]

The Directors who are not physically present at a meeting may attend the meeting by the use of authorized communications equipment that enables the Directors the opportunity to participate in the meeting and to vote on matters submitted to the Board, including an opportunity to read or hear the proceedings of the meeting, participate in the proceedings, and contemporaneously communicate with the persons who are physically present at the meeting. Any Director who uses authorized communications equipment is deemed to be present in person at the meeting whether the meeting is held at a designated place or solely by means of authorized communications equipment. The Directors may adopt procedures and guidelines for the use of authorized communications equipment in connection with a meeting to maintain a record of any vote or other action taken at the meeting.

### OFFICIAL NOTICE OF ANNUAL MEETING OF MEMBERS

## Bring the family!

Guernsey-Muskingum Electric Cooperative, Inc.

## 75th ANNUAL MEETING SATURDAY, APRIL 14

Larry W. Miller Intermediate School, New Concord REGISTRATION AT 9:30 A.M. BUSINESS MEETING AT NOON

You have an opportunity as an owner of your electric co-op to directly participate in shaping the future. Join your fellow members/owners in electing three members to the board of directors, hearing firsthand updates from your co-op leaders and learning about special programs offered by your cooperative. **Mark your calendar now!** There will be something for everyone.

#### Every registered member receives:

Free light bulbs \$10 energy credit Lunch Hot dogs

#### Many displays, including:

Genesis Healthcare System Area Agency on Aging Southeastern Ohio Regional Medical Center New Concord EMS Plus many more.....

#### **Entertainment:**

The Wayfarers
PT Reptiles (ki

PT Reptiles (kids staying for the noon show will receive a beanie rabbit) Caricatures by Kurt Dreier

#### Door prizes (must be present to win):

Misc. electric appliances Electric grill Energy credits

#### **Demonstrations & activities:**

High-voltage line safety demonstration Kids' lineperson dress-up & photos Plus many more.....

This year's display item will be old electric appliances for everyone to see, and you will receive a box of three compact fluorescent light bulbs. Cooperative employees will attempt to watch items, but if you have concerns, do not bring the item for display.

IT'S YOUR COOPERATIVE...PLEASE COME! HAVE FUN! FILL- UP WITH KNOWLEDGE AND FOOD. FOR MORE DETAILS, PLEASE CALL 1-800-521-9879.

Ed Bay, Chairman



More fun at the 75th
Annual Meeting this year

\*Reserve your date before February 1st and receive \$10.00 off each; from:

call: 740.455.7495

\*\*www.kurtdreier.com...suck out a video of me in action!



#### Children's entertainment

At noon, while mom and dad are learning about their cooperative, kids will get up-close and personal with a few scaly friends. During this interactive show, kids will learn more about reptiles while being entertained.

And as tradition since 1998, kids 12 and under who stay until the business meeting has concluded will get to take home their own bean bag animal. This year's

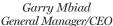


animal is a rabbit. So kids, send your parents into the business meeting while you watch PT Reptiles, and then pick up your animal.



# Report from Management







Ed Bay Chairman

In 2011, your cooperative installed 150 new services to members throughout our territory. Our membership continues to be about 80 percent residential, so these were mostly farms and homes just like yours. This number is down from previous years, but thankfully we did not have a net loss of services from 2010. We had a kilowatt-hour sales of 239 million, a decrease of about 1.2 percent from 2010 due to a mild fall and a cool summer. Our margins, or the money remaining after expenses, totaled \$1.1 million. The portion of margins resulting from local operations was actually a loss, which is unusual. Most years, we receive about half of our margins from local operations and the other half in the form of capital credits from Buckeye Power.

As in the Charles Dickens novel *A Tale of Two Cities* that starts out, "It was the best of times, it was the worst of times, ..." the year of 2011 seemed to parallel that. We started 2011 off with a cold winter and strong kilowatt-hour sales, but right before our annual meeting in April, we discovered we had a problem with the trusses in the roof of our office building. At that time, we did not know the extent of the issue. The trusses were treated with a flame retardant chemical when they were installed during the '60s and we now know that treatment leads to premature drying out of the wood causing it to become brittle and fail.

After much investigation and discussion with professionals, it was determined that the best course of action was to remove the entire roof structure of the office and replace it, trusses and all. Needless to say, we had to vacate the office areas above ground and split our operations. Operations and Engineering are now working out of our Community Room located in the basement and Administrative, Billing and Member Services are working out of a temporary office at 14 Depot Street. This led to some unusual costs that we had not anticipated. The roof is complete and Phase II of that project is now underway which will result in an updated, energy-efficient and safe office building that should last us another 40 years. We hope to be back in the building sometime in the third quarter of 2012.

Also in 2011, we had some maintenance issues with equipment that were not anticipated, which led to our operating costs being higher than budgeted. We also had a copper theft issue at the Newcomerstown Substation, which resulted in further unplanned expense. As 2011 progressed, we did some balancing of our operations to try and bring our costs back in line with budget.

The final chapter for 2011 occurred with a very warm fourth quarter. This resulted in our kilowatt-hour sales, which had been progressing slightly ahead of budget, to fall under budget and under the level of kilowatt-hours we sold in 2010.

We had anticipated thin margins for 2011 when we put our budget together in late 2010, but not like this. From this mix of ingredients, we came up with a recipe for an operating loss in 2011 of about \$75,000. Although, not a large number, it is the first loss from operations in a long, long time. We cannot let this repeat itself in 2012; and, hopefully, both expenses and kilowatt

hour sales will be much closer to budget. Thankfully, Buckeye Power, our generation and transmission provider, had good margins in 2011 and yielded us a good allocation of capital credits from its operations that resulted in a positive margin for the year overall.

Energy cost increases hit everybody in 2011 and your cooperative was not an exception. Any increases from Buckeye Power are passed on to our members and power supply costs are more than half of your electric bill. Buckeye Power continues to face additional costs as it invests in new pollution control equipment at the Cardinal Plant and acquires future stable power supplies, including renewable energy resources. Our goal is to hold the line on electric rates as long as possible but continue to make the necessary investments to ensure reliable service. Locally, we have continued a number of cost-saving initiatives in 2011. The most notable being right-of-way clearing by the mile and unit basis. In 2011, a few positions remained unfilled due to attrition and the economy. Starting in 2011, our pension and medical insurance programs were again modified to reduce future cost increases. Some of the efforts are large, some are small, but they all enable us to help hold the line on the cost of your electric service.

We spent \$3.9 million in utility plant construction improvements in 2011. This was more than in 2010, but covered a number of power line rebuilds and pole replacements. Part of this was major modifications to the Antrim and Senecaville substations totaling \$1.4 million which took place in the second and third quarters. Our automated metering pilot program was put on hold in an effort to gather better cost and benefit information. We continue to improve our electric plant, and 2012 will be similar to 2011. Our right-of-way program continues strong in 2012.

Your cooperative is a not-for-profit utility owned by those it serves, you the members. Any money remaining after expenses is returned to you as capital credits. These flow back to our members on Main Street instead of investors on Wall Street. In 2011, your board of directors continued the policy of refunding capital credits to the membership and nearly \$568,000 was returned to our members. Most members receive these as a capital credit reduction on their December 2011 electric bill. Since our inception, the cooperative has returned more than \$11 million to members or former members! This is a real example of your ownership of the cooperative.

An informed membership is very important for your cooperative. It separates us from being just another electric company. Your annual meeting will be held on April 14. Please take this opportunity to attend and visit with your neighbors. Talk to employees, directors and learn more about your cooperative. We ask you to join us for an early lunch and right at noon the official business meeting will be conducted. You will hear reports from officers, consider a change to the Code of Regulations and elect directors. We look forward to meeting you at your annual meeting. Thank you for your support of your electric cooperative.

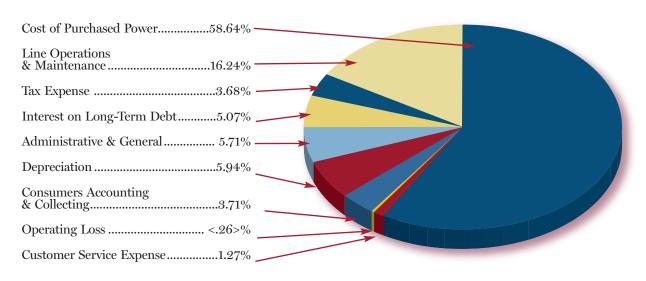
#### STATEMENTS OF REVENUE AND PATRONAGE CAPITAL

For the years ended December 31, 2011 and 2010 (see independent auditors' report)

|   | 2011             | 2010             |
|---|------------------|------------------|
| OPERATING REVENUES                          | \$ 28,695,548.72 | \$ 28,388,598.42 |
| OPERATING EXPENSES:                         |                  |                  |
| Cost of Power                               | \$ 16,825,426.31 | \$ 15,401,358.05 |
| Distribution - Operation                    | 2,048,131.54     | 2,069,731.49     |
| Distribution - Maintenance                  | 2,612,450.95     | 2,747,131.70     |
| Consumer Accounts Expense                   | 1,064,071.62     | 1,098,846.61     |
| Customer Service and Information Expense    | 364,809.79       | 359,601.66       |
| Administrative and General                  | 1,639,671.57     | 1,563,874.02     |
| Depreciation and Amortization               | 1,704,750.67     | 1,648,090.92     |
| Taxes                                       | 1,056,650.00     | 1,068,158.00     |
| Interest on Long-Term Debt                  | 1,425,120.83     | 1,478,037.36     |
| Other Interest Expense                      | 29,999.75        | 30,672.12        |
| Total Operating Expenses                    | \$ 28,771,083.03 | \$ 27,465,501.93 |
| Operating Margins Before Capital Credits    | (75,534.31)      | \$ 923,096.49    |
| BUCKEYE POWER, INC., CAPITAL CREDITS        | 1,055,574.57     | 313,130.88       |
| OTHER CAPITAL CREDITS:                      | 60,861.51        | 52,042.43        |
| Net Operating Margins                       | \$ 1,040,901.77  | \$ 1,288,269.80  |
| NONOPERATING MARGINS:                       |                  |                  |
| Interest and Dividend Income                | \$ 59,215.38     | \$ 57,223.97     |
| Miscellaneous Nonoperating Income (Expense) |                  | (2,241.10)       |
| Total Nonoperating Margins                  |                  | \$ 54,982.87     |
| NET MARGINS FOR PERIOD                      | \$ 1,067,824.65  | \$ 1,343,252.67  |
| PATRONAGE CAPITAL – Beginning of Year       | 26,128,002.22    | 25,289,606.58    |
| Retirement of Capital Credits               | 567,736.42       | 515,588.03       |
| Capital Credits Reassignable                | (14,197.61)      | (10,731.00)      |
| PATRONAGE CAPITAL – End of Year             | \$ 26,642,288.06 | \$ 26,128,002.22 |
|   |                  |                  |

(The accompanying notes are an integral part of this statement.)

#### HOW YOUR POWER BILL DOLLAR WAS SPENT



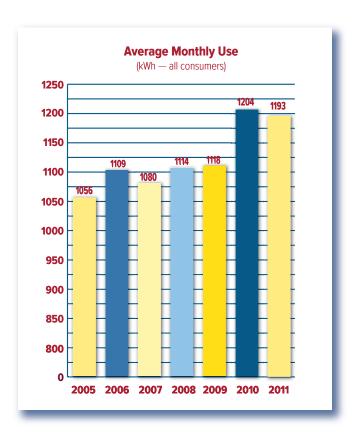
#### **BALANCE SHEETS**

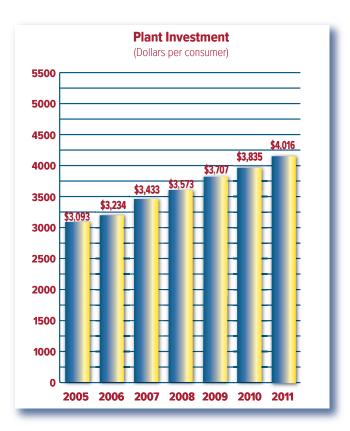
December 31, 2011 and 2010 (see independent auditors' report)

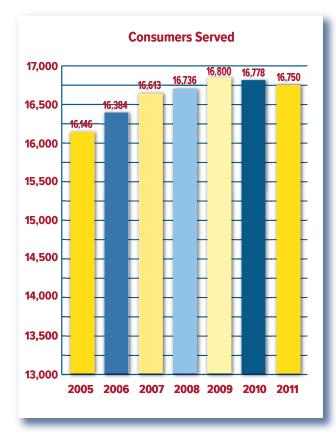
|   | 2011                        | 2010   |
|---|-----------------------------|--|
| ASSETS (Notes 1 and 2)  |                             |  |
| ELECTRIC PLANT: (Note 3)  |                             |  |
| In Service – at cost  | \$66,898,644.68             | \$63,625,462.41                              |
| Construction Work in Progress                                     | 362,880.53                  | 715,089.11                                   |
| Subtotal  | \$ 67,261,525.21            | \$ 64,340,551.52                             |
| Less Accumulated Provision for Depreciation and Amortization      | (15,752,472.15)             | (15,174,643.62)                              |
| Net Electric Plant  | \$51,509,053.06             | \$ 49,165,907.90                             |
| Net Electric Flant  | <del>\$ 31,309,033.00</del> | Φ 49,100,907.90                              |
| OTHER ASSETS AND INVESTMENTS:                                     |                             |  |
| Investments in Associated Organizations (Note 4)                  | \$ 11,442,769.86            | \$ 10,763,271.60                             |
| Other Investments – Nonutility Property                           | \$ 79,975.98                | 83,081.22                                    |
| Note Receivable – Less Current Maturities                         | -0-                         | 1,705.07                                     |
| Total Other Assets and Investments                                | \$ 11,522,745.84            | \$ 10,848,057.89                             |
| CURRENT ASSETS:   | <u> </u>                    | Ψ 10,010,007.03                              |
| Cash and Cash Equivalents   | \$ 518,906.17               | \$ 487,463.39                                |
| Cash – Construction Funds   | -0-                         | φ <del>40</del> 7, <del>4</del> 03.39<br>-0- |
| Special Deposits  | 1,000.00                    | 1,000.00                                     |
| Current Maturities of Note Receivable                             | 1,705.08                    | 3,260.84                                     |
| Accounts Receivable (less accumulated provision for uncollectible | 1,703.00                    | 0,200.0 F                                    |
| accounts of \$185,339.47 in 2011 and \$183,734.18 in 2010)        | 3,442,325.23                | 3,373,240.64                                 |
| Other Current Assets  | 25,390.48                   | 26,163.32                                    |
| Materials and Supplies  | 952,152.17                  | 952,660.78                                   |
| Prepayments   | 40,475.47                   | 35,201.65                                    |
| Total Current Assets  | \$ 4,981,954.60             | \$ 4,878,990.62                              |
|   |                             |  |
| DEFERRED CHARGES (Note 5)   | \$ 1,904,225.31             | \$ 1,773,183.57                              |
| TOTAL ASSETS  | \$ 69,917,978.81            | \$66,666,139.98                              |
|   |                             |  |
|   |                             |  |
| EQUITIES AND LIABILITIES (Note 1)                                 |                             |  |
| EQUITIES:   |                             |  |
| Patronage Capital (Note 6)  | \$26,642,288.06             | \$26,128,002.22                              |
| Other Equities (Note 7)   | 418,895.06                  | 418,895.06                                   |
| Total Equities  | \$ 27,061,183.12            | \$ 26,546,897.28                             |
| •   |                             | " / / 2 -                                    |
| LONG-TERM DEBT:   |                             |  |
| RUS Mortgage Notes Less Current Maturities (Note 8)               | \$ 28,297,772.26            | \$27,002,093.27                              |
| CFC Mortgage Notes Less Current Maturities (Note 8)               | 6,274,078.75                | 6,944,093.63                                 |
| Regulatory Liability (Note 10)                                    | 876,602.39                  | 835,689.51                                   |
| Total Long-Term Debt  | \$35,448,453.40             | \$ 34,781,876.41                             |
|   |                             |  |
| CURRENT LIABILITIES:  | # 1 000 0F0 00              | # 7 000 054 00                               |
| Current Maturities of Long-Term Debt                              | \$ 1,323,959.00             | \$ 1,229,854.00                              |
| Note Payable – Short-Term   | 1,884,308.96                | 150,886.05                                   |
| Accounts Payable – Purchased Power                                | 1,566,257.90                | 1,490,362.71                                 |
| Accounts Payable – Other  | 710,455.50                  | 552,144.98                                   |
| Consumer Deposits<br>Accrued Taxes                                | 313,185.79                  | 281,093.59                                   |
| Other Current Liabilities   | 1,031,463.26                | 1,053,430.23                                 |
|   | 314,321.28                  | 285,429.08                                   |
| Total Current Liabilities   | \$ 7,143,951.69             | \$ 5,043,200.64                              |
| CONTINGENT LIABILITIES (Note 10)                                  |                             |  |
| DEFENDED ODEDITO (N. 1. 33)                                       | \$ 264,390.60               | \$ 294,165.65                                |
| <b>DEFERRED CREDITS</b> (Note 11)                                 | Ψ 201,090.00                | Ψ <b>2</b> 3 1,100.00                        |
|   |                             |  |
| TOTAL EQUITIES AND LIABILITIES                                    | \$ 69,917,978.81            | \$66,666,139.98                              |

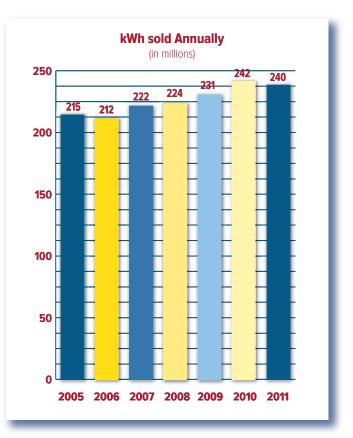
(The accompanying notes are an integral part of this statement.)

#### **GUERNSEY-MUSKINGUM TRENDS**









### **Co-op Notes**

#### Geothermal heating/cooling system — \$300 rebate

We have a \$300 rebate to help pay for the most efficient underground heating, cooling and hot water system available today. A radio-controlled switch is required on the unit and on your electric water heater of at least 40-gallon capacity. More than 250 of our members are using geothermal.

#### Dual Fuel — \$300 rebate

If you install a new add-on electric heat pump with a fossil-fuel backup and have an electric water heater of at least 40-gallon capacity, you are eligible for a \$300 rebate. Radio-controlled switches are required to be installed on both the heat pump and the water heater. Please call your cooperative for details. More than 800 members are using Dual Fuel.

#### Cool Returns — \$100 rebate

Are you having central air conditioning installed or a new electric heat pump with electric resistance heat backup? Allow your cooperative to install a radio-controlled switch and receive a \$100 rebate check. More than 100 members are using Cool Returns.

#### **Radio-controlled switch**

"What a deal!" If you don't already have a radio-controlled switch for your electric water heater, of at least 40-gallon capacity, please call and Tim Fisher will install one — FREE. More than 5,300 G-M members have an RCS on their water heaters. This entitles you to a discount and free maintenance (except cleaning) including parts and labor on your electric water heater. Some exclusions apply; call us for details.

#### Water heater with a hole

The four-inch hole in the side of our tank is great for cleaning out sediment. This rebated tank is available for *free delivery*. We also have \$50 or \$100 checks to send you if you purchase a tank somewhere else. Give us a call for details.

#### Water heater installation available

If you purchase your water heater from G-M, our member services technician, Tim Fisher, will install your water heater for an additional charge. Give us a call.

#### **Meter Reading**

You can enter your meter readings online at our website, <u>www.gmenergy.com</u>. And as always you can mail your readings or call us 24 hours a day with meter readings.

#### GenerLink™

We want you to use your portable generator safely. Call the member services department at GMEC and ask them about GenerLink<sup>TM</sup>. GenerLink eliminates the use of extension cords and other connections that can be dangerous to members and linemen.

#### **Co-op Connections Card**

The Co-op Connections Card is free to all GMEC members and one card can be used by the entire family. The card can also be used to receive discounts nationwide on lodging, entertainment, dining and more. Visit www.gmenergy.com and click on the link to explore the possible discounts available to you



Don't get your electric bill caught in a spin cycle! When doing laundry, use cold water. If your dryer has a moisture meter, use it to prevent over-drying clothes — 50 minutes often works best for a full load. And remember to check your lint filter each time before you run a load to help your dryer run more efficiently (and save energy). Find more ways to save at TogetherWeSave.com.

Source: Touchstone Energy® Cooperatives

## OFFICIAL NOTICE – MEDICAL CERTIFICATION

Medical certification forms are available upon request at the Guernsey-Muskingum Electric Cooperative, Inc., office in New Concord. The purpose of the medical certification is to temporarily delay termination of service for nonpayment when the medical condition of a resident of the household is such that disconnection would further endanger their health. During the certified period, the member should endeavor to pay the bill, make arrangements for payment, or obtain assistance for payment of the bill from a social agency.

In all cases where discontinuation of service would be especially dangerous to the life and welfare of the occupants within a household, the consumer should contact the cooperative and request a "Medical Certification" form. This form must then be completed and certified by a licensed physician or local board of health and filed with the cooperative.